

## GROUP BOOKING REQUEST

(minimum 20 people)

**GROUP NAME**

**GROUP CONTACT PERSON** (this will be the person the organization will get in touch with if needed)

**Name**

**Surname**

**Email**

**Phone**

**VISIT DATE**

**VISIT TIME**

**PARTICIPANTS**

**TOTALE**

**Adults**

PAVING

**Guides** One for every 25 participants

and/or every person with a disability – FREE

**Children (under 6 years)**

FREE

**People with disabilities**

FREE

**Abbonamento Musei/Torino+Piemonte Card**

FREE – Card must be shown for entry

**TOUR OPTIONS**

Please note that entry to the **Church** and the **Vow Chapel** is always **FREE** and **OPEN** to the public.

☐ **Royal Tombs**

The visit takes place in groups of up to 25 people accompanied by a museum guide and lasts approximately 45 minutes. Groups with more participants will be divided into subgroups. **The STANDARD visit is conducted by a museum guide in ITALIAN.**

**5 euro**  
per person

☐ **Royal Apartments**

The visit takes place in groups of up to 15 people accompanied by a museum guide and lasts approximately 45 minutes. Groups with more participants will be divided into subgroups. **The STANDARD visit is conducted by a museum guide in ITALIAN.**

**5 euro**  
per person

☐ **Panoramic Dome**

The climb to the **PANORAMIC DOME** is done via a spiral staircase with 131 steps, and access is **NOT ALLOWED** for children under 6 years old. Additionally, the visit takes place in groups of up to 12 people, so depending on the number of participants, the group may be divided into smaller subgroups. The average climbing time is about 15 minutes per group.

**3 euro**  
per person

☐ **Church**

The visit takes place in groups of up to 25 people accompanied by a museum guide and lasts approximately 45 minutes. Groups with more participants will be divided into subgroups. **The STANDARD visit is conducted by a museum guide in ITALIAN.**

**4 euro**  
per person

☐ **Guided tour in a foreign language**

It's possible to arrange a **guided tour in a foreign language** (FRENCH, ENGLISH, GERMAN, SPANISH)

**115 euro**  
per group **1 TOUR**

**165 euro**  
per group **2 TOUR**

**220 euro**  
per group **3 TOUR**

**+ Reservation fees** (flat rate per each procedure)

**10 euro**

**I NEED THE INVOICE**

☐ YES ☐ NO

**Company name**

**Address**

**Postal code**

**City**

**District**

**Country**

**Phone number**

**E-mail**

**VAT Number**



## GENERAL TERMS AND CONDITIONS

Following the submission of this **GROUP BOOKING REQUEST**, the organization will check availability for the requested date and time and will proceed to send a **BOOKING CONFIRMATION** with all the details for the visit. In case of any issues, the organization will contact the **CONTACT PERSON** to better manage the visit.

The **BOOKING** will be considered **FINAL and CONFIRMED** only after **PAYMENT OF THE DEPOSIT** as indicated in the subsequent **BOOKING CONFIRMATION** (unless otherwise agreed with the organization).

A flat fee of **10 euros** is required as **BOOKING FEES** to cover the management of all organizational procedures.

In case of **CANCELLATION**, no amount paid will be **REFUNDED** (unless otherwise agreed with the organization).

The booking time is binding and any changes must be promptly communicated to the organization.

Any **CHANGES** to the **BOOKING CONFIRMATION** must be communicated and agreed upon with the booking office by email ([prenotazioni@basilicadisuperga.com](mailto:prenotazioni@basilicadisuperga.com)) or phone (+39 011 18487259).

### Privacy Notice pursuant to EU Regulation 679/2016 (GDPR)

#### 1. Who processes your data – Data Controller

Fondazione Basilica di Superga ETS (piazza Borgo Dora 61, 10152 Torino) is the Data Controller of your personal data.

#### 2. What data we use – Types of data processed

We only use the data provided in the form you completed. This includes your personal and contact information.

#### 3. Where we get your data – Method of data collection

Directly from you: you provide it to us by completing the appropriate form.

#### 4. Why and for how long we process your data – Purpose and legal basis of the processing – Data retention period

We will process your data for the following purposes:

- To contact you and provide the necessary information regarding the service you requested (MANDATORY consent). Data will be retained until the service has been delivered, unless you also give OPTIONAL consent to be informed about our activities.
- To inform you about our activities and initiatives (OPTIONAL consent). Data will be retained for as long as you remain subscribed to our information service.
- To prevent or investigate illegal conduct or to protect and assert rights. For example, we may use your data to prevent or prosecute crimes or violations of intellectual/industrial property rights (ours or those of third parties) or cybercrimes. The legal basis for this processing is the legitimate interest of the Data Controller in protecting its rights and preventing unlawful activities. Data will be retained for the time reasonably necessary to assert our rights from the moment we become aware of the offence or its potential commission.

The legal basis for these processing activities is your consent.

#### 5. Where your data is processed – Data transfer

Your data is processed and stored by us.

#### 6. Who we share your data with – Data recipients

Your data may be shared:

- With other legal entities belonging to the Sermig group;
- If required by a court order or legal authority, or to comply with legal obligations or protect our rights or those of third parties, we may share your data with the Judicial Authority or a State or European Union Administrative Authority.

#### 7. Your rights

You can contact us at [superga@basilicadisuperga.org](mailto:superga@basilicadisuperga.org) or +39 011 8980083 to request access to your personal data, rectification or erasure, restriction of processing; you can object to the processing, request data portability, or request not to be subjected to automated decision-making including profiling (if applicable). You may withdraw your consent at any time (this will not affect the lawfulness of the processing prior to the withdrawal). You also have the right to lodge a complaint with the Data Protection Authority and to request from the Controller information about data processors and those authorized to process your data.

#### 8. What happens if we update this policy – Updates to the privacy notice

We may make changes to this privacy policy. If so, we will publish an updated version on our website, with a new date. Please check the website periodically for updates.

☒ I consent to being contacted for the requested service

Consent to being contacted for information about activities

☐ I consent

☐ I do not consent

Versione aggiornata al 12 giugno 2024